



TIP
of the
Month

INTEGRATION MANAGEMENT CHECKLIST

Your facility has spent much time and energy to achieve integration with Remedi SeniorCare and your EHR vendor. To ensure continued success, it is recommended to have a post integration plan. We've compiled points of consideration for your review.



TRAINING

- Ensure all facility users know who your EHR trainer(s) is.
- Share this information with the following Remedi contacts:
 - » General Manager
 - » Account Manager
 - » Consultant Pharmacist
 - » Remedi Integration Team
- Identify super users/peer leaders on every shift, including weekends who can act as in-house support to your facility users.
- Ensure your team members have had both training and an opportunity to enter orders into a test database prior to integration.
- Consider peer review of orders entered by a newly trained team member to ensure training was successful.
- Engage your Remedi Integration Team for feedback on new user order entry, as well.



SUPPORT

- Consider posting a reminder sheet at each nursing station of whom to call and when.
 - » Example # 1: I don't know how to find this medication.
 - * Consult a peer or reach out to your EHR trainer.
 - » Example # 2: The computer won't turn on.
 - * Call your internal IT team.
- Your Remedi Integration Team is here to help!
 - » Remember you can email MyRemediSupport@remedirx.com, and our team will be happy to assist you and your team with integration related questions.
- Consider scheduling touch point calls with a Remedi Pharmacy Informatics/Interface expert.



FOLLOW THROUGH

- Ensure you have adequately allotted time for daily/weekly/monthly follow up of:
 - » Uncharted (missed) Medication Administrations
 - » Order Matching/Linking
 - » Special Processes, like ATI (automatic therapeutic interchange)
 - » Vendor Alerts/Reports
 - » Order Clarifications
- Have a plan in place for users to report questions or integration concerns.
- Share this information with your Remedi points of contact.
- Plan for education and re-education! Integration is hard work and there's a lot to remember.
- Stay engaged with your EHR vendor and Remedi teams. We want you to be successful and communication is the critical piece.