WHERE'S THE MEDICATION?

Follow these three basic steps to ensure staff is aware of available tools and procedures, and to avoid interruption of a resident's medication therapy.

SEARCH ➜ INVESTIGATE ➜ TAKE ACTION

SEARCH	INVESTIGATE	TAKE ACTION
☐ **Determine who is providing the medication** • Remedi • House stock • Mail order • Other pharmacy ☐ **Establish if the order was sent prior to cutoff time** • Do you know your cutoff times for refills and new orders? ☐ **Search:** • Med cart drawers • Bulk item storage • Medication room • Delivery tote • Any "hiding" places • Check if resident was recently moved	☐ **Check for notification of:** • Clarification(s) needed • Shortfill • Backorders • Special orders • Refill too soon • Authorization to send required ☐ **Controlled Substance - determine if new RX is needed** ☐ **Check MyRemedi Order Status** ☐ **Contact Pharmacy**	☐ **Use Interim/Emergency Supply for unavailable medications** ☐ **Document a missed dose on MAR** • Indicate what actions you took ☐ **Know your facility escalation procedure** • If resident has missed more than one dose

WANT TO LEARN MORE?

Refer to My Remedi reference guide for Medication Order Status or the Tip of the Month for additional instructions.

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